

# PigCHAMP Online User Guide for Apple Computers and Tablets

The world's most powerful pork production software now available anywhere you have an internet connection on any device and/or tablet.

## Things to know before you start:

- You can use devices and/or tablets with PigCHAMP Online;
  - Mac OS: Version 10.13 or higher
  - iOS: Version 13.0 or higher
- Need Internet connection greater than 56KB/sec; broadband recommended
- Can e-mail reports directly from the program no matter the device
- Some limitations for tablet users;
  - Unable to move files between PigCHAMP Online and device
  - Mac users may not be able to print depending on the printer driver available
  - Tablet users will not be able to print directly from PigCHAMP Online

## Getting Connected:

1. Download and install Microsoft Remote Desktop
  - Mac: Download Microsoft Remote Desktop from the Mac App Store
  - iOS: Download Microsoft Remote Desktop Mobile from the Apple App Store
2. Start the app, click on the Workspaces tab at the top of the screen and Add a Workspace
  - Workspace URL: <https://online.pigchamp.com/RDWeb/Feed/webfeed.aspx>
3. Enter your current login information
  - Type in vhosting\ your current username
  - Type in your password
4. Once logged in click on the Apps tab where you will find two folders, File Explorer and PigCHAMP
5. Select the PigCHAMP icon, click connect and allow. You can select to save this connection
6. Repeat the steps for File Explorer

## Starting PigCHAMP Session:

1. Once logged in, click on the PigCHAMP icon
2. Sign in to PigCHAMP
  - If you have access to multiple databases, select the database name you wish to access prior to sign in.
3. Once logged in it is recommended that you change the SYSADMIN password and setup any additional users

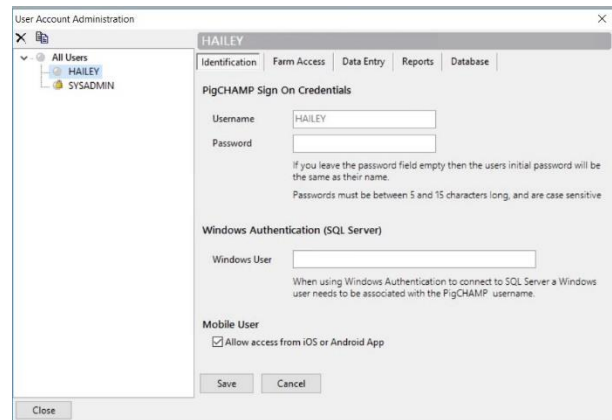
### PigCHAMP Mobile App Users:

For new mobile app users, you will need to grant the user access to allow for mobile entry

1. In PigCHAMP go to your user account administration
2. Create username, password and select Mobile User

For your mobile app users, you may maintain their current usernames and passwords, however if you wish to create new usernames you may do so.

As an example: previously it was required to create your users based on your account and user number 12345\_01, this is no longer required. You can create the users based on their operator numbers, first or last name, etc.

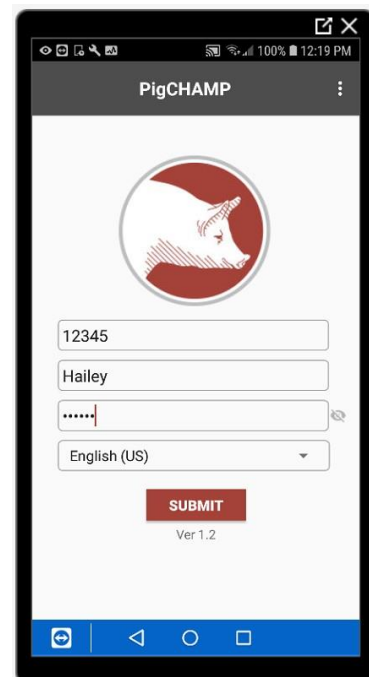
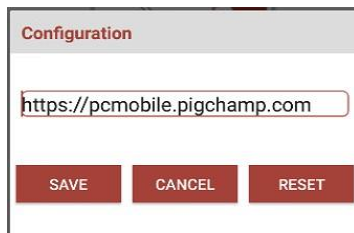


### Logging on to the Mobile App:

Once set up as a Mobile User in PigCHAMP, you can log on via the Mobile app

1. You will be prompted to update your current app to version 1.2 or higher
2. With this new version, there are a few login changes
  - o Enter your account number
  - o Enter current username or new username
  - o Enter password
  - o Select language, submit

With this update there is a new configuration related to PigCHAMP Online



### **E-mail Setup for PigCHAMP Online:**

For users to email reports directly from the PigCHAMP Online program follow the below steps;

1. Log into the PigCHAMP program as SYSADMIN
2. On the menu bar, choose Settings > User Preferences > Click on Email in the left pane
3. Click on SMTP Email Server on the right pane
  - o SMTP Server: 127.0.0.1
  - o SMTP Port: 25
  - o Locked box: checked
4. Set up Email Credentials for each user or request users to setup their own

### **Saving Files from File Explorer:**

Saving report PDF files, CSV (excel) files for small data trace lists or summary data follow steps below;

1. Select to save the PDF or CSV file using the option provided within the PigCHAMP program
2. When given the option to “save as” you will be selecting to save to your local device
3. Locate and select your local device listed on the left-hand pane
4. Select the directory where the file will be saved; select the save button

### **Exporting Files and Transferring from File Explorer:**

For large files that need to be exported such as whole farm reports (PDF & CSV) follow the steps below;

1. Save file to File Explorer Folder on your Remote Desktop Program; once saved you can transfer the file to your personal device
2. Locate your local device listed on the left-hand pane
3. Select the file located in the File Explorer icon
4. Drag and drop the file to your local device; this will move the file from the File Explorer> Documents to your device