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## Updating PigCHAMP Standard

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### Short Description:

Updating your PigCHAMP software to a newer version is free to all customers with an active account. Follow the instructions below to update your PigCHAMP Program

### Things to know before you start:

- If you are updating from PigCHAMP Ver 4.5.4 (484 or lower) please contact our support staff at [techsupport@pigchamp.com](mailto:techsupport@pigchamp.com)
- All computers that exchange data such as backup, pcdp or pcf4 files need to be updated to the same version/build
- Always perform a backup of your data **before** and **after** running the update/upgrade.
- Recommend exporting out a custom reports' PCR file prior to the update/upgrade.
- You may be required to re-license if updating from earlier PigCHAMP versions.
- PigCHAMP Standalone Mobile Users, verify all mobiles are synchronized and the data has been imported. Discontinue use of the mobiles until after the update/upgrade, at which time you will need to export and sync the mobiles with a new HSF.

### Preparation and Backup:

1. In PigCHAMP, verify which edition of the program you are using by going to Help > About
  - a. In the upper right-hand corner, you will see either Standard or Enterprise.
  - b. If you are updating from PigCHAMP Ver 4.5.4 (484 or lower) please contact our support staff at [techsupport@pigchamp.com](mailto:techsupport@pigchamp.com)
2. Download PigCHAMP Standard Edition update; <https://www.pigchamp.com/software-downloads>
3. Backup your PigCHAMP database prior to installing the update using the PigCHAMP Backup and Restore Utility.
  - a. Make sure the PigCHAMP program is closed
  - b. Go to Start> All Programs> PigCHAMP> Backup and Restore Utility
  - c. Sign in using the same user name and password you use to log into the PigCHAMP Program
  - d. Click on the Backup button; choose a location to save the file and click Save



### **Installation Process Standard Version:**

Locate directory the program was downloaded to.

1. If you are updating from PigCHAMP Ver 4.5.4 (484 or lower) please contact our support staff at [techsupport@pigchamp.com](mailto:techsupport@pigchamp.com)
2. Double click on the setup.exe file, the PigCHAMP setup wizard will begin. Select Next
3. When prompted read license agreement and select "I accept" then Next
4. Keep the default settings throughout the Setup Wizard process by selecting Next.
5. When prompted select Install to begin
6. Once the update completes you may be prompted to restart your computer
7. Make a Backup of your PigCHAMP program (refer to Preparation and Backup)

If you have any questions about the update, please contact PigCHAMP Customer Support during our regular business hours Monday – Friday 8 AM to 5 PM (CST).