

Updating PigCHAMP Mobile



Things to know before you start:

- Make sure all your mobiles have successfully synced and you have exported an .htf file.
- Make sure the .htf file was imported into the main PigCHAMP program successfully and data is correct
- Do NOT enter any more data on the handheld at this time
- Once the PigCHAMP Reproductive program and the PigCHAMP Mobile program have **both** been updated sync your mobile(s) with a new HSF.

Update Process:

1. The Mobile Manager on your computer needs to be updated first.
 - a. Once download is completed; locate the PigCHAMP Mobile setup.exe file either located in your download directory or in a location of your choosing.
 - b. Run the "setup.exe" file that is in the file folder
 - c. When complete, verify that Mobile Manager updated to the latest build by opening Mobile Manager and looking at the build number located in the blue title bar.
2. To update your Handheld/Mobile devices follow the steps below for each individual handheld.
 - a. Connect the first mobile to the computer using a USB cable. ActiveSync (Windows XP) or Windows Mobile Device Center (Windows 7) will recognize the mobile device. Click Cancel if a "Synchronization Setup Wizard" box appears.
 - b. In Mobile Manger, click Install > PigCHAMP Mobile. It may take a few moments for the computer and mobile to respond so please be patient.
 - c. Tap OK to the message on the mobile that says, "The previous version of PigCHAMP Mobile will be removed before the new one is installed."
 - d. If needed tap "Install" on the mobile (making sure Device is selected).
 - e. Tap OK on the mobile when the message, "pcmobile.CAB was successfully installed on your device."
 - f. Click OK on the "Installation Complete" box that appears on the computer.
3. Open PigCHAMP Mobile on the mobile unit. On the sign-on screen in the lower right hand corner, it should have the latest build number. This should match what is listed in the blue title bar of Mobile Manager on the computer
4. Repeat step 2 for the remaining mobiles

New HSF

1. Now that the update is complete you will need to get a new HSF from the main PigCHAMP program and sync it with your mobiles.
 - a. If you do not get a new HSF and enter data on the Mobile device you will lose all new data entered when you sync next
2. You can now continue data entry on the handheld as normal

If you have any questions about the update, please contact PigCHAMP Technical Support toll-free at 866.774.4242 ext. 64 during regular business hours.

