
Updating PigCHAMP Standard

Short Description:

Updating your PigCHAMP software to a newer version is free to all customers with an active account. Follow the instructions below to update your PigCHAMP Program

Things to know before you start:

- All computers that exchange data such as backup or pcf4 files need to be updated to the same version/build
- Always perform a backup of your data before and after running the update/upgrade.
- Recommend exporting out a custom reports PCR file prior to the update/upgrade.
- You may be required to re-license if updating from earlier PigCHAMP versions.
- PigCHAMP Mobile users, verify all mobiles are synchronized and the data has been imported. Discontinue use of the mobiles until after the update/upgrade, at which time you will need to export and sync the mobiles with a new HSF

Preparation and Backup:

1. In PigCHAMP, verify which edition of the program you are using by going to Help > About
 - a. In the upper right-hand corner, you will see either Standard or Enterprise.
 - b. If Enterprise edition, please refer to Updating PigCHAMP Enterprise instructions on <http://www.pigchamp.com/Downloads.aspx>
2. Download PigCHAMP Standard Edition update; <http://www.pigchamp.com/downloads>
3. Backup your PigCHAMP database prior to installing the update using the PigCHAMP Backup and Restore Utility.
 - a. Make sure the PigCHAMP program is closed
 - b. Go to Start> All Programs> PigCHAMP> Backup and Restore Utility
 - c. Sign in using the same user name and password you use to log into the PigCHAMP Program
 - d. Click on the Backup button; choose a location to save the file and click Save

Installation Process Standard Version:

Locate directory the program was downloaded to.

1. Double click on the setup.exe file, the PigCHAMP setup wizard will begin. Select Next
2. When prompted read license agreement and select “I accept” then Next
3. Keep the default settings throughout the Setup Wizard process by selecting Next.
4. When prompted select Install to begin
5. Once the update completes you may be prompted to restart your computer
6. If you updated from Care 3000 (Version 3.4.3) you will need to relicense by selecting the send/receive button provided on the licensing screen the first time you open the program.
 - a. Those updating from PigCHAMP (Version 4.5.4) will not need to relicense.
7. Make a Backup of your PigCHAMP program (refer to Preparation and Backup)

If you have any questions about the update, please contact PigCHAMP Customer Support during our regular business hours Monday – Friday 8 AM to 5 PM (CST).